

Hazelwood North Middle School
Frequently Asked Questions

Questions	Answers
TECHNOLOGY	
What do I do if my Chromebook needs to be repaired, needs to be replaced, or I need a hotspot.	Technology is located at the Hazelwood Opportunity Center on Mondays and Tuesdays from 10:00 am - 2:00 pm to distribute and repair items.
What do I do if I am having trouble logging in and using my username/password?	Contact the Help Desk at helpdesk@hazelwoodschools.org or 314-953-5099
What do I do if my child doesn't have a consumable math book?	Officer Williams is present at NMS Monday-Friday beginning at 8:00 AM until 3:00PM. Please report to NMS during this time to secure a book.
What do I do if my child is unable to log on due to connectivity issues?	When a student is able to access the internet while at home, the parent/guardian should email the teacher. If there is no internet, the parent/guardian should call the main office at 314-953-7502 and request an email be sent to the teachers.
How can I access my child's online textbook for Math, Social Studies, ELA, and Science?	Online textbooks can be accessed by the students using the Clever Application in Google Chrome.
What is my child's log in for Clever?	Student log in's for Clever is the same username and password that they use to access their Chromebook. Clever can be accessed by clicking on the blue "C" in the top right corner of the screen. Or go to www.clever.com and follow the on screen directions to sign in.
What do I do if my child is having computer issues and the Chromebook repair is closed for the week?	Students can still access their student accounts on a non school device. See Below for more details.
Can my student log in from a computer that we have in our home?	Students can access their school issued Google account on a non school computer. This means they will be able to access Google Classroom, Meets, and other Google information. Make sure that Students not only Log into Google Classroom but also make sure they log into the

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	browser at the top of the screen. You must use the Google Chrome Browser. This will not work with another internet browser.
ATTENDANCE	
How do I report my child's absence?	Attendance Hotline 314-953-7590
What do I do if my student needs to leave class early?	Email the current classroom teacher.
Do I need a doctor's note for my child's absences?	Email Ms. Randle attendance Clerk wrandle@hazelwoodschoools.org
COMMUNICATION	
How can I find information about the upcoming instructional week?	Weekly auto dial that comes out on Sunday at 5:30 pm or the weekly email that is sent on Monday morning.
How do I reach the grade level administrators?	6th grade - Dr. Timothy Voelkl: 314-403-0357 or 314-953-7507 tvoelkl@hazelwoodschoools.org 7th grade - Dr. Syreeta Holland: 314- 917-2810 or sholland@hazelwoodschoools.org 8th grade - Dr. Lisa Spann: 314-917-2761 or lspann@hazelwoodschoools.org
Who do I contact if I want my student's schedule changed?	The grade level administrator.
How do I reach the building principal?	Dr. Tony O. Brooks: 314-953-7501 or tbrooks1@hazelwoodschoools.org
How do I reach my student's counselor?	6th grade - Tiffany Blalock: tblalock@hazelwoodschoools.org 7th grade -Corita Taylor: ctaylor2@hazelwoodschoools.org 8th grade -Derrick Elmore: delmore@hazelwoodschoools.org
How do I reach the social worker?	Simone Minner: sminner@hazelwoodschoools.org
How can I re-enroll my student if they have left the district?	Contact Ms. Randle -Registrar at 314-953-7503 or email her at wrandle@hazelwoodschoools.org

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Who do I contact if my parent portal is blocked?	Check with Ms. Randle the registrar to verify residency has been cleared by the district/ or lease has been updated.
STUDENT SUPPORTS	
Who do I contact if my family needs assistance with basic needs (i.e. food, shelter, medical/mental health, or etc)?	Parents, teachers and students should reach out to counselors and/or our social worker to identify means of support for students and/or families having difficulties.
What's being done to support students who are having social/emotional difficulties during this school year?	Parents, teachers and students should reach out to counselors and/or our social worker to identify means of support for students and/or families having difficulties.
Depression, anxiety, social isolation , and yes even thoughts of suicide are real! Who should I call if my child expresses these concerns?	Immediate assistance call BHR 1-800-811-4760. Contact your child's teacher, counselor and/or our school social worker.
How can my child be more productive in the virtual classroom?	Provide daily exercise in the morning before class. Reduce distractions by sitting next to parents or guardians during classes. Use a planner, whiteboard or sticky notes as an organizer for assignments. Sign up for free tutoring through St. Louis County Library. View recorded classes in chunks (if offered) for better understanding.
How can I monitor my child's progress in their virtual classes?	Grades will be posted frequently in Parent Portal. You can share your email with your child's teachers so that they can invite you to the Google Classroom so that you can monitor the amount of work your child is completing in each of their classes.
What is the best way to ask my Child's teachers a question about an assignment, grades, or other class issues?	Email the teachers at any time. If you are asking a question during class time please put you questions in the chat feature of Google Meet.
Is my child expected to have their camera on during the whole class period?	No, students are expected to have their camera on when the teacher is giving active instruction. However, they are allowed to shut their camera off when the teacher has allowed them to have independent work time.
LIBRARY SERVICES	
How are the students reading library books?	In Google Classroom, the librarian has included the steps to check out ebooks.
Are the students allowed to check out books from the library?	The librarian is working on Curbside Pickup..

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<p>How can students return a library book from last year?</p>	<p>Library books can be returned to the security officer at the school.</p>
<p>SCHOOL BUILDING REOPENING</p>	
<p>When is school opening for students?</p>	<p>As of now, there hasn't been any clarity as to if/when schools will open for the hybrid model.</p>
<p>Has it been determined what group of students will return first (i.e. elementary students now and secondary students later)?</p>	<p>As of now, no. the Board of Education will make the North Middle school community aware of the changes and dates of implementation.</p>
<p>Can I change my child's hybrid/virtual option still?</p>	<p>As of now, no changes are being permitted due to possible staffing and scheduling issues.</p>
<p>EXTRA CURRICULAR ACTIVITIES</p>	
<p>Will my 8th grader need community service hours to receive a promotion certificate?</p>	<p>A definitive decision will be made at a later date.</p>
<p>Will students be able to participate in clubs, sports, or other activities during the 2020-2021 school year?</p>	<p>Students can participate in the North Middle Book Club. Contact lcraig@hazelwoodschoools.org. Student participation in all other activities will be assessed once students return to the building.</p>
<p>How do I start preparing my child for the ACT? Where can I find a prep guide and free sample test question?</p>	<p>Contact the ACT Tutor: kcharlton@hazelwoodschoools.org or view the ACT website www.act.org</p>