

## ATTENTION RENTERS: ENROLLMENT OPEN NOW

### What is ERAP?

The COVID-19 St. Louis Emergency Rental Assistance Program (ERAP) will provide back rent and temporary rental and utilities assistance to low- and moderate-income households. St Louis County has been awarded \$29.7 million of federal funding to distribute. See the second page for eligibility requirements.

### Submit an application to request aid

Apply for the program on the St. Louis County Department of Human Services (DHS) online portal with the required information (see below). DHS will notify you when your application is received and after it has been reviewed.

#### St. Louis County Department of Human Services ERAP

Enrollment is open 24 hours a day. Applications will be accepted until enough have been received to ensure distribution of all funds.

**Call Center:** (314) 806-0910



### How to apply

- Apply at <https://stlouisco.onlinepha.com>
- Applications are online only. You can use a computer, laptop, smartphone, or tablet.
- Only one application per household will be accepted. Duplicates will be rejected.
- You must provide an email address. If you don't have one, the application process will allow you to create one.
- You must also provide names, birthdates, and income information for everyone in your household; landlord information; any current or previous housing assistance received; evidence that you fulfill the eligibility requirements below; a lease agreement; and proof of rent owed.

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### You must fulfill all following requirements:

- Qualify for unemployment or have experienced a reduction in household income, incurred significant costs, or experienced a financial hardship due, to the COVID-19 pandemic;
- Demonstrate a risk of experiencing homelessness or housing instability;
- Have a household income at or below 80% of the area median income (priority given to households below 50% and those with one or more members who have been unemployed the past 90 days from date of application);
- You are 18 years of age or older (or an emancipated minor);
- Be a St. Louis County resident;
- You are not currently receiving a subsidy from another rental assistance program or living in public housing (an exception may be made if you are in the HCV program and pay over 40% of your adjusted monthly income in rent)

You may be eligible for up to 12 months of emergency rental assistance to help pay for past rent owed and future rent. If you already received ERAP funding, need additional rent support, and have not yet received the maximum 12 months of emergency rental assistance, you can apply for additional funding; income and COVID-19 impact will be recertified at minimum every three months.



### Need help?

St. Louis County Department of Human Services (DHS) will extend reasonable accommodations to disabled individuals and persons who have limited English proficiency on a case-by-case basis and will take into consideration the disability and the need(s) of the individual(s) or those households without internet access. Please contact the helpline at (314) 806-0910 for assistance (hearing impaired: Relay MO 711 or 1-800-735-2966).

Visit St. Louis County's online ERAP portal at <https://stlouisco.onlinepha.com>.