



# **School Based Health Center Frequently Asked Questions**

## **Who can use the School Based Health Center (SBHC)?**

All students at East High School and the East Middle School can take advantage of the Center after parent/guardian completion of the SBHC registration packet. Parental/Guardian permissions must be in writing and once completed the student is registered for the entire time at this location. You can find this packet on a link located on the East Middle School and East High School websites. In addition, we will have paper copies for you in both offices.

## **What if my child needs services beyond what the SBHC can do at the school?**

All efforts will be made to treat students at the SBHC, however, there will be times when care is needed beyond the school walls. Services such as radiology, pharmacy, laboratory, therapies and many others will be provided through a SBHC provider referral according to the patients' preference, as well as through any of CareSTL's convenient health center locations.

## **Is this free?**

The SBHC will seek payment for services from the patient's medical insurance payer source; however, no patient will be turned away because of an inability to pay.

## **Will I be notified if my child has been to the SBHC?**

The SBHC team will attempt to contact the parent/guardian prior to well visits. Students that present for an acute concern, i.e. sick visit, will receive a patient summary after the visit for care coordination with their Primary Care Physician and or parent/guardian.

## **Who do I contact with questions or concerns?**

Questions or concerns regarding the SBHC program and its services should be directed to our SBHC team. They can be reached by calling 314.367.5820 ext. 3150.